



Please fix this declaration on the **outside of the packaging**
Return Form for machines and unused items

For a Return, please follow the steps below. Please note you must contact either Sales@endecotts.com or Orders@endecotts.com before making a return.

Please ensure that you follow the steps below and read the details below to ensure that your return does not get rejected.

Step 1:

Contact us using the following method, providing as much detail as possible:

- via the customer service team on +44 (0)208 542 8121
- via the customer service e-mail address Orders@endecotts.com

Important Notes:

1. All goods sent to Endecotts Ltd. must not have been used. Any returns of used items will not be accepted.
2. Endecotts Ltd. reserve the right to decline to handle items where an unacceptable level of risk is identified ñ for instances (but not limited to) explosive substances or materials which are subject to type specific (EU/UK) safety legislation (e.g. radio-active and asbestos).
3. All documentation sent to Endecotts Ltd. must be attached to the outside of the package, in a suitable envelope. Include clear identification of the contents and reason for return. Any returns without this information on the outside of the package will not be accepted.
4. This document is specific for goods for permanent return only and does NOT include sieves for re-calibration or re-inspection.
5. Goods must be returned in their original unspoilt condition; i.e. unused and in their original packaging.
6. We are unable to issue any refund until the goods have been inspected.
7. All goods should be suitably wrapped/package to make certain of safe handling and to protect them during transit.
8. Credit notes will only be issued if applicable.
9. You are responsible for the return of the goods.
10. All orders are subject to a 10% restocking fee.

Signature: _____

Date: _____

Thank you for your cooperation.

Should you have any queries relating to this policy please contact us to discuss the matter.